

# Product Warranty



## Western Wood Premier Finishes, Inc. (PFI) Exterior Acrylic MillWork Primer(s) 25 Year Limited Warranty

**Excellent** results can be achieved by a factory application of coatings to lumber, siding, and grade construction materials. Factory-finished lumber, when coated on all sides, stabilizes the moisture content of the lumber, reducing excessive shrinking and swelling of the material. Factory finishing assures a longer lasting and higher quality result than traditional “on-site” application because proper spread rates are maintained for maximum coverage protection. This factory application ensures more complete protection from elements of nature. Failure to read and follow label, technical data sheet, and application instructions will void the warranty.

**RESIST moisture    RESIST cracking, peeling, and blistering    RESIST fade**  
**TERMS AND CONDITIONS:**

PFI's Exterior Acrylic MillWork Primer Warranty hereafter is in effect for 25 years from date of purchase and is subject to the terms and conditions, exclusions, and limitations, requirements and legal limitations stated herein. In the event of a warranty claim, the warranty period shall not be longer than 25 years from the date of original purchase. Within sixty days of installation lumber must be coated with a suitable exterior grade, 100% acrylic, PFI paint or with a 100% acrylic paint with a similar or better warranty. Exposed butt ends of the lumber must be coated. If within the 25-year warranty period, measured from the date of original purchase and upon notification and validation by PFI, and PFI confirms the product has failed due to normal exposure, PFI will, at its sole discretion, either fully supply replacement of such material to the purchaser, or refund the original wholesale purchase price of the primer product found to be defective. Only those affected areas, validated by PFI, will be covered by this warranty. This non-prorated warranty is for the primer material only and does not include labor or cost of labor for the application of the product or installation of the product. Any costs and expenses beyond this warranty are not covered by this warranty. This warranty remains in effect for the owner(s) of the property to which the product was originally applied. This warranty is transferable by the original purchaser to the first transferee. Proof of purchase must be provided. PFI's warranty obligations shall in no event exceed the original wholesale purchase price of the original PFI Exterior Acrylic MillWork Primer product(s). Any PFI product, found to be defective prior to installation, for any reason, must not be applied and should be returned to the dealer of original purchase for refund or replacement following that retailer's refund or replacement policies. PFI is not responsible in any way for labor or materials if defective or unacceptable product is installed. PFI will not be liable for any consequential or special damages, or for other expenses such as accessories (building paper, sheathing, fasteners, caulking, etc.) which may arise in connection with this warranty. This warranty does not cover cracking, peeling, or blistering on wood knots. This warranty does not apply to damage or failure caused by excessive warping, cupping, splitting, checking, or shrinkage of the material being coated (as defined by industry standards); breakdown of the underlying substrate; falling objects; faulty or improper storage or installation; lack of proper maintenance; accidental damage; structural defects; fire, lightning, flood, hurricane, tornado, windstorm, earthquake, volcano, hail, or other acts of God; harmful chemicals (including cleaning compounds); surface deterioration due to air pollution; misuses; abuse; vandalism; moss or mildew accumulation; scratching, abrading, or misuse or abuse of the factory finished product after application. Some weathering of this product, over time (as defined by industry standards) is considered normal. Under this warranty extractive bleeding, mildew, and color appearance are not manufacturing defects and are not covered by this warranty. This warranty is expressly made in lieu of any and all other warranties, expressed or implied, including merchantability and fitness for a particular purpose. This warranty is void if the PFI product is, after purchase, modified or tampered with in any way by the purchaser or purchaser's agents, employees, or installers. This warranty is void if the PFI application instructions are not followed. This warranty gives specific rights, and there may be other rights that vary due to purchase jurisdiction of claim. Claim Procedure: Contact PFI to file a claim. Upon discovery of a possible defect or failure, a claim must be filed immediately, and under no circumstances may a claim be filed more than fifty days after discovery. The claimant must allow PFI or PFI's agent(s) to enter the claimant's property and structure where the product is installed, to examine, photograph, and take samples of the warranted product and substrate.

Questions? Write to Premier Finishes, Inc. Technical Service Department or contact your PFI product retailer/representative.

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